

Empowering Movement, Inclusive to all

We want you to tell us what you think about the services we provide at Moov360. We understand the best way for us to improve our services is to receive feedback from you.

You can submit an Anonymous Complaints and Feedback form if you prefer not to disclose your name, however this means that we will be unable to address or discuss your complaint or feedback with you directly.

Please submit completed form to bridget@moov360.com.au or to PO Box 627, Nedlands, 6909. Alternatively, you can submit this form in person to Bridget Muir

Fill in the details of the person who is making the complaint/providing feedback.

Date:	
Name:	
Phone:	
Email:	
Preferred Contact Method:	

If you are making the complaint/ feedback on behalf of another person, provide the following details

Your Name:	
What is your relationship to the person?	
Does the person know you are making this complaint/ providing feedback on their behalf?	
Does the person consent to the complaint/feedback being made?	



Type of Feedback	☐ Complaint ☐ Compliment ☐ Suggestion ☐ General Feedback
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Details of the Feedback/Complaint (include date the issue occurred, specific details about the incident or concern and who was involved)

Supporting Information

Please attach copies of any documentation that may help us to investigate your complaint/feedback (for example letters, references, emails)?



What outcomes are you seeking because of the complaint/feedback? Eg acknowledgement, answers, change in service, apology, action